

Advancing health for everyone, everyday.

Could this be you?

Join The Royal Melbourne Hospital Team



Position Description Grade 2 Social Worker



THE ROYAL MELBOURNE HOSPITAL

The Royal Melbourne Hospital (RMH) began in 1848 as Victoria's first public hospital. And while we only had 10 beds to our name, we had the community of Melbourne behind us, and we were ready to provide the best possible care for those in need.

Since those early years, we've moved forward with purpose. Always at the forefront, leading the way on improving the quality of life for all.

Today the RMH is one of the largest health providers in the state, providing a comprehensive range of specialist medical, surgical, and mental health services; as well as rehabilitation, aged care, outpatient and community programs.

Our reputation for caring for all Melburnians is as essential to who we are as any scientific breakthrough we make. We're here when it matters most, and we'll continue to be the first to speak out for our diverse community's wellbeing.

OUR VISION Advancing health for everyone, every day.

THE MELBOURNE WAY

At The RMH we're inspired by our vision of Advancing health for everyone, every day. While we're each going about our different roles, we're united by a shared understanding of the way we do things around here. We call it The Melbourne Way. We put people first — leading with kindness and working together, we excel as one Royal Melbourne Hospital.





People are at the heart of everything we do. We take the time to understand how we can make the most positive difference for them.



Our care and compassion sets us apart. We lead the way with a respectful, inclusive spirit embracing the things that make us all unique.



True excellence is only possible when we work as one Royal Melbourne Hospital community. Through collaboration, we set the highest of standards and achieve our goals.

OUR PRIORITIES

The RMH Strategic Plan: Towards 2025. Advancing health for everyone, every day is our plan for the future — one which we are committed to achieving together. This position contributes to the achievement of the five Strategic Goals, articulated in the plan:

- 1. Be a great place to work and a great place to receive care
- 2. Grow our Home First approach
- 3. Realise the potential of the Melbourne Biomedical Precinct
- 4. Become a digital health service
- 5. Strive for sustainability





Position Description

Position Title:	Grade 2 Social Worker
Service:	Allied Health, Social Work and Diversity
Location:	The Royal Melbourne Hospital, City and Royal Park Campuses
Reports To:	Manager, Social Work and Diversity
Enterprise Agreement:	Allied Health Professionals (Victorian Public Sector) (Single Interest Employers) Enterprise Agreement 2021- 2026
Classification:	SC21-SC24
Immunisation Risk Category:	Category A
Date of Review:	November 2024

POSITION SUMMARY

The Grade 2 social worker provides quality care to clients through competent clinical skills, effective communication, and active participation within a multidisciplinary team environment. Social workers aim to provide comprehensive assessment to enable a targeted intervention plan to be developed in consultation with the patient, their family, carers and significant others. Specialisations and priorities for Social Worker's working in public hospitals include comprehensive psychosocial and risk assessments, effective discharge planning, coordinated and integrated approach to service delivery, facilitation of residential care, family or group work, client advocacy, advanced counselling, participation in quality improvement activities, teaching, research, policy or program development, and provision of professional supervision.

The Grade 2 Social Worker provides a key service to the multidisciplinary team and may be assigned to different clinical areas in line with service demands.

The Grade 2 Social Worker will:

- Ensure excellence in patient management, and contribute to the development of staff, the Social Work department and profession, and may be required across both campuses at Melbourne Health and contribute to the Weekend Social Work service.
- Provide supervision for junior staff and students and where applicable allied health assistants.

Scope of practice as outlined in Australian Association of Social Work Practice Standards 2022.

The Social Work department consists of approximately 47 EFT across RMH sites. We provide care to our patients within the acute, subacute and community therapy services. The department is supported by the SW Managers and SW workforce development manager. The SW department is committed to providing evidence based, patient centred practice. Supervision and reflective practice, professional development and quality improvement are a key focus of Social Work at RMH.



KEY ACCOUNTABILITIES

- Take reasonable care for your safety and wellbeing and that of others.
- Work in your scope of practice and seek help where required.
- · Work in partnership with consumers, patients and where applicable carers and families.
- Work collaboratively with colleagues across all RMH teams.
- learning activities.
- Seek feedback on your work including participation in annual performance discussion.
- Speak up for safety, our values and wellbeing.
- Prioritise wellbeing and ensure safe work practices are
 Actively participate in Social Work Portfolio group developed and adhered to in their area.
- Respect that the RMH is a smoke-free environment.
- Provide guality patient focused care to patients and their carers through competent, evidence-based clinical skills relating to assessment, interventions and • Participate in the development, implementation discharge planning
- Involve patients / carers / significant others in the decision making of treatment goals and discharge plans
- · Demonstrate multi-disciplinary health care and coordinated team approach that achieves desired patient outcomes
- Prioritisation of caseload and management of competing priorities including delegation where appropriate
- · Display sensitivity and knowledge of ethical and multicultural issues and provide culturally aware practice
- Display sound organisational skills through efficient time management, professional responsibility and accountability
- Manage risk and actively work toward implementing risk reduction strategies
- Display effective communication with staff and consumers by demonstrating sound verbal, non-verbal • Assist in maximising opportunities to further and written skills
- · Role model timely collection, entry and analysis of statistics as directed by senior staff and /or manager

- Foster positive team dynamics and workplace culture
- · Ensure documentation of patient care is in accordance with Melbourne Health and discipline specific guidelines
- Provide clinical supervision and mentoring to Grade 1 Social Work staff as per discipline and **AASW Guidelines**
- Continue to learn through mandatory training and other
 Participate in supervision from more senior staff member as per discipline and AASW Guidelines and participate in Individual Development, Work Planning & Annual Discussions
 - Actively engage in professional development and model a commitment to lifelong learning
 - assigned to role
 - Supervise and teach undergraduate Social Work Students through the program/s run for **Undergraduate Students**
 - and review of social work student education in conjunction with senior staff
 - · Demonstrate the ability to assume extra responsibilities as requested by the supervisor or senior clinicians
 - Assist in the review and implementation of policies and procedures specific to the discipline and clinical area
 - Participate in continuous quality improvement activities and research activities both within the clinical team and department as required
 - Participate in presentations, conferences, workshops and service development initiatives as required
 - Comply with Quality Management policies, Occupational Health and Safety Legislative obligations, Equal Employment and Opportunity Legislation and Melbourne Health Policies and Procedures.
 - expand the role and profile of Social Workers within the Organisation



KEY RELATIONSHIPS

Internal

- Patients, families and carers
- Nursing, Medical and Allied Health Clinicians
- Aged Care Assessment Service (ACAS)
- Family Safety Team
- Rehabilitation Assessment team

External

- General Practitioners
- Rehabilitation services
- Community culturally specific services
- Community based Aged Care services
- Diagnosis specific services

KEY SELECTION CRITERIA

Formal Qualifications

• Qualifications which are acceptable for membership with the Australian Association of Social Workers. Must have eligibility confirmed.

Essential:

- Commitment to live the Melbourne Way putting people first, leading with kindness and achieving excellence together.
- A current Victorian driver's licence.
- Excellent interpersonal and communication skills.
- Demonstrated ability to work collaboratively and as part of a team and in cooperation with others.
- Clinical Skills in comprehensive assessment, discharge planning and counselling.
- Knowledge of the theory and principals of professional supervision.
- Knowledge and application of Social Work theory.
- Professional behaviour and conduct that which reflects self-initiative, confidentiality and self-evaluation.
- · Commitment to continued professional development.
- Ability to manage a demanding workload, and effectively prioritise tasks.
- Skills in Microsoft Office suite of programs.
- At least 3 years' experience as a practicing Social Worker
- Satisfactory police check and working with children check.

Desirable:

- Previous experience in working within a public hospital setting.
- Previous experience in research, program evaluation / development.
- Previous experience in providing professional supervision

KEY PERFORMANCE INDICATORS



Your performance will be measured through your successful:

- Demonstration of RMH values
- · Achievement of portfolio specific KPI targets
- Participation in and satisfactory feedback through the annual performance review process
- Ability to maintain a safe working environment and ensure compliance with legislative requirements
- · Ensure direct reports have individual development plans including an annual review

AT THE RMH WE:

- Aim to provide a working environment that is safe and without risk to the health, safety and wellbeing of all employees, patients and consumers, and visitors.
- Speak up for patient, consumer, colleague and visitor safety, escalating issues if required.
- Deliver Safe, Timely, Effective, Person-centred Care (STEP) in line with our clinical governance framework.
- Are an equal opportunity employer, committed to providing a work environment free of harassment and discrimination. We promote diversity and inclusion in the workplace.
- Work in accordance with relevant policies, procedures, standards and legislation including those related to clinical or competency requirements, risk management, discrimination, equal opportunity and health safety and wellbeing.

ACCEPTANCE

I acknowledge and accept that this position description represents the duties, responsibilities and accountabilities that are expected of me in my employment in the position. I understand that The RMH reserves the right to modify position descriptions as required, however I will be consulted when this occurs.

Employee Signature

Employee Name (please print)

1 1

Date